

Crystal Cruises Hosted Program

RATE INFORMATION

Ensemble® Hosted Cruises must be booked against booking code **ENSHOS**. Please note that **NOT** every segment on back to back sailings are designated as hosted, please apply the code accordingly.

Please identify yourself as an Ensemble® Travel Group Member.

American Express Platinum offers not combinable with **ENSHOS**.

Please check with Crystal as to which rates are eligible and combinable.

All categories are applicable with the Ensemble® Hosted Cruise Program.

If booking through Navigate choose the applicable amenity code.

TOUR CONDUCTOR INFORMATION

A tour conductor **CAN** be earned when booking against **ENSHOS** based on standard cruise line policy of 1 for 10. This has no impact on Ensemble® Host Cabin.

If a tour conductor is earned the agent must contact Crystal's group department at least 90 days prior to sailing to have a tour conductor assigned. Tour Conductor credit is paid directly to the agent after the sailing. *If the 1 for 10 is not met 90 days prior to sailing, the bookings will revert to the FIT environment.

ENSEMBLE® EXPERIENCE PROCEDURES

Guests booked on Crystal Hosted Cruise departures will have a choice of amenity options. Credit amounts will vary based on ship/sailing date. Amount can be found on Ensemble Member Portal under the Ensemble® Exclusive menu for each applicable sailing.

1. Ensemble Experience Complimentary Shore Event OR Private Car/Driver Credit.
2. Shipboard Credit (guests 1 & 2)
3. On Location/Hotel Partner Credit (guests 1 & 2)

Ensemble® Experience Form with options is located on the Ensemble® Member Portal and **MUST** be submitted 46 days or more prior to departure. For those guests who submit the Ensemble® Experience luxury form within 45 days of departure, option will be limited to the Ensemble® Experience shore event.

Confirmation will be emailed to agent on record within 30 days of departure.

Guests will receive a welcome letter and a tour confirmation from the Ensemble® Host onboard within the first 2 days of the voyage.

It is imperative that you advise your clients of this complimentary amenity before they travel so they do not purchase a conflicting excursion.

Crystal will not have knowledge of the details of the Ensemble® Experience or credits available and will not appear on the booking confirmation from Crystal.
