ensemble

Revised 2024

Celebrity Cruises Headquarter Group Program

PROGRAM INFORMATION

Every Ensemble® group contract has specific categories blocked. Agents cannot change terms of an Ensemble® Headquarters group, however, you may contact the Celebrity Group Department and request to exchange an open cabin within the Headquarter Group for the cabin booked. This is at Celebrity's sole discretion.

RATE INFORMATION

Bookings must be made within the Ensemble Headquarters group against an applicable rate code. The group number/code can be found on the Ensemble Member Portal under the Ensemble® Exclusive menu for each applicable sailing.

Bookings within an Ensemble Headquarters group can be made via Espresso. Celebrity Cruises® offers computer-based training to learn how to book your groups in Espresso. Go to www.bookespresso.com.

Or contact the Celebrity Group Department at 800-963-0311 to book. If the group reservation agent is unfamiliar with the program, please ask to speak with a supervisor.

Please identify yourself as an Ensemble® Member and make sure your agency details are reflected in the secondary phone field. This will allow you to access your bookings and commissions be paid directly to the agency.

Only double-occupancy cabins are eligible for the group rate. Single, triple, quad, or higher occupancy bookings are not eligible for group rates, however, bookings can be moved into the group to take advantage of the GAP amenity offer. To move your booking into the Ensemble Headquarter group, contact Celebrity's Group department at 800-963-0311.

If booking within six months of sailing, please verify that the group space remains available.

***HQ group pricing includes *Always Included* amenities**

- ***2024 sailings*** Classic Drinks, Basic Wi-Fi and Tips
- ***2025 sailings and beyond:*** Classic Drinks + Basic Wi-Fi

TOUR CONDUCTOR INFORMATION

A tour conductor can be earned when booking into an Ensemble® Headquarter Group based on standard cruise line policy of 1 for 16. Tour Conductor is issued directly to the booking agency.

ENSEMBLE® HEADQUARTER GROUPS

Ensemble® Headquarter Groups offer exclusive inventory, pricing advantage, and an Onboard Credit (amounts vary based on ship and sailing date). Details can be found on the Ensemble Member Portal for each applicable sailing.

Guests will receive the Onboard Credit once onboard. The OBC is in USD, has no cash value, is non-transferable, not redeemable for cash, and will expire if not used by 10:00 PM on the last evening of the cruise.

FIT bookings transferred to Headquarter Groups are eligible to receive the GAP amenity ONLY. They are not eligible to receive the perks (Classic Drinks, Basic Wi-Fi, and Tips) at the group level but will retain any FIT perks.

Groups sailing through December 31, 2024, regardless of creation date, will maintain all three *All Included* amenities (Classic Drinks, Basic Wi-Fi and Tips). On 2025 sailings and beyond all group pricing will revert to new *ALL Included* of Classic Drinks + Basic Wi-Fi.

COMBINABILITY

Combinable with brand promotion where applicable.

Exclusive consortia offer: EnsembleXtra

ENSEMBLE® CONTACT DETAILS

EnsembleReservations@celebrity.com or the Celebrity Group Department (800-963-0311) can assist with any questions or challenges you may have. Please be sure to provide the ship, sailing date, and booking number for your clients.